Fraser Music Studio BA Dip Ed BSS AMusA ATCL LTCL FTCL

Standard conditions for Tuition

- □ By paying this invoice you agree to the following terms and conditions.
- ☐ Tuition will be given on a term basis. The term dates will follow public school terms with the exception of Term 1 which will begin 1 week before school commences and Term 4 which will end 1 week less than the public school term. Notice of any variations to this will be given before the calendar year commences.
- Fees for the term are to be paid by week 2 of the current term.
- ☐ Piano exam students will require an extra lesson in the holidays before their exam.
- Class theory lessons cannot be made up. However work will be given and corrected.
- ☐ Piano lessons missed through the pupil's non-attendance for sickness reasons will only be made up during the current term time and only if advanced notice has been given and a doctor's certificate provided before the make lesson is scheduled. If you would like your child's lesson to be made up we rely upon advanced notice being given to enable us to schedule in a make up lesson for another student
- Advanced notice means for a morning lesson you will need to phone 98697038 between 6.30am and 7am (including Saturdays) and for afternoon lessons, before 2pm. This is so we can phone students who are on a waiting list for make up lessons. Unfortunately we are unable to make up lessons if we receive the phone call after these times. The obvious exception would be for students who have a lesson straight from school and they have come home too ill to attend. We would appreciate any advance notice if the school has phoned you to say that your child is ill. If your child has been at home all day but is still able to attend the lesson, please send them as it is difficult to find common time for a make up lesson.
- ☐ Lessons missed due to school commitments eg camps, concerts etc will be made up only if
 at least 2 weeks notice is given and a copy of the information letter to parents is
 received by us. As soon as you receive the school permission note please inform us of the
 dates.
- □ Lessons will not be made up for students cancelling due to school work, exams, social commitments etc. The students who succeed learn to juggle their commitments and effectively manage their time and stress.
- ☐ If you take holidays during term time lessons will be made up if 3 weeks notice is given.

 Lessons will need to be made up in the current term. Depending on availability of our time,

 we may be able to make an exception in these cases.
- Make up lessons once scheduled cannot be changed due to the limited time available.
- No lessons will be made up in the studio's holiday time as we too require our holiday to rejuvenate ourselves, to prepare for the next term and to continue to offer quality teaching and the many concert weekends throughout the term.
- ☐ Exams: We will not enter any student for an exam without the pupil's/parent's consent; but our opinion as to what examination is suitable at each stage of the pupil's progress and the timing of that examination should be accepted and respected by the pupil and the parents.
- No refunds or transfers to another child will be issued.