



Fraser Music Studio
34 Francis St
Epping NSW 2121
frasermusicstudio.com.au

Opening Times
Monday – Friday
7:30am – 9:00am
3:30pm – 9:00pm
Saturday
7:30am – 7:00pm

CHILD SAFE POLICY

Fraser Music Studio believes any person attending the studio has inherent value as a human being, and as such, is entitled to be treated with safety, courtesy, respect and value whilst attending the studio, or conducting any studio related activities such as piano concerts.

Statement of Commitment to Child Safety

In ensuring the safety of all people and particularly children attending the studio, Fraser Music Studio is committed to the following:

- A zero tolerance of child abuse in any form
- Abuse includes physical, sexual, mental, emotional, spiritual or any other form of abuse
- Providing a safe environment for all children attending the Studio, achieved through:
 - Encouraging adults to attend the lesson with the student
 - Always conducting lessons in high visibility areas – e.g. all teaching rooms have large viewing windows where other students and parents can see the lesson even if they are not in the teaching room with the child
 - Always asking the child before making physical contact to adjust incorrect arm or hand positions
- A zero tolerance to bullying
- Ensuring the cultural safety of all children from linguistically and culturally diverse backgrounds
- Providing a safe learning environment for any person with a physical, mental or emotional impairment
- Always listening to a child's concerns and creating situations that empower them
- Always speaking with respect and courtesy to all people who attend the studio
- Regular Working With Children's Checks, as required by NSW law
- The implementation of a Code of Conduct for all staff members, students, parents and visitors

Complaints Process

Fraser Music Studio takes all complaints within the studio community seriously and will respond to complaints as follows:

- Impartially listen to the complaint
- Determine a satisfactory resolution between all parties
- Where necessary, appropriate authorities will be contacted

Reports/Disclosures of Child Abuse

Fraser Music Studio takes all reports of disclosure of child abuse seriously and will respond to any disclosure as follows:

- Reassure the person their decision to disclose will be treated with privacy and respect, also noting to the person the legal requirements to inform relevant authorities of the information
- Contact the relevant authorities to determine next steps e.g. police or Department of Family and Community Services

Communication of the Document

This document is available on the Fraser Music Studio website, please visit www.frasermusicstudio.com.au. A hard copy version is available on request at the studio.

Document Review Process

This document will be reviewed every two years and is due for renewal in January 2021. If you require further information about this policy, please contact the Child Safety Officer admin@frasermusicstudio.com.au.